



Advisory Note AN-012

ActivFire® Agent / Distributor(s)

This advisory note provides important information regarding the definition and requirements of Agent / Distributor(s) for ActivFire® certified products.

ActivFire® defines the Agent / Distributor as *“the producer, or business entity authorised by the producer that is designated on the Register as a point / source of supply and support for the certified products.”* The Agent / Distributor is a business entity that is the:

- main contact for support of the certified products, and
- providing warranty for the certified products, and
- managing the distribution of the certified product.

An Agent / Distributor may be the Registrant of the certified product. For certified products that are sold or distributed in Australia, an Australian business entity with a valid Australian Business Number (ABN) or Australian Company Number (ACN) shall be the Agent / Distributor if the Registrant is not an Australian business entity with a valid ABN or ACN.

The Australian business entity Agent / Distributor can be either the Australian business of a global organisation or a third-party Australian business entity responsible for the importation of the certified product, providing support and warranty of the certified products, and/or managing the distribution of the certified product in Australia.

If there is more than one business entity distributing the certified product in Australia, the applicant shall provide ActivFire® with the details of all its Agent / Distributors. Each Agent / Distributors of the certified product shall be registered with ActivFire® and have its own Certificate of Conformity.

Certified products distributed in Australia by an Agent / Distributors not registered with ActivFire® may result in non-conformity of the certified product. Please contact ActivFire® at certification@csiro.au for more information.

Issuing Authorities

Kai Loh, Executive Office, ActivFire scheme – CSIRO Verification Services

Tracey Gramlick, Deputy Director – Growth and Strategy, Infrastructure Technologies

Issue Date

09-Feb-2024

As Australia’s national science agency and innovation catalyst, CSIRO is solving the greatest challenges through innovative science and technology.

CSIRO. Unlocking a better future for everyone.

Contact us | 1300 363 400 | csiro.au/contact | csiro.au

For further information

ActivFire® Scheme / Fire Systems Laboratory
Infrastructure Technologies
certification@csiro.au / conformity_services@csiro.au
research.csiro.au/infratech/